

March 31, 2020



To Our Employees, Customers, and Partners,

In this unprecedented time, it is critical for all of us to help one another. We want to assure you that the health and safety of our employees, customers, and partners are the highest priority for us, and we will use any of our resources to assist those in need as safely and as best as we can. For 25 years, HighPoint has sought to Do the Right Thing, acting with integrity and commitment. Now more than ever, we are using that as our compass to navigate through these challenging times.

We recognize that technology is a critical utility for the millions of people who are now working and learning from home. People rely on safe access to infrastructure so they can continue to offer their services to the community. This includes the heroes caring for those struggling with the virus. The majority of our workforce is working remotely as well. Wherever we are, we're here to lend a hand, so please do not hesitate to reach out to us for assistance. Tom and I have communicated to our entire team, that if we learn of a unique customer, community or team member need that arises, lets "find a way" to help if at all possible and to raise challenging issues to us, so we can put our collective heads together and collaborate.

I am inspired by the way our communities are coming together to help each other. I am humbled by my own team and their commitment in the face of adversity, and I am grateful that we can serve our employees, customers, and partners.

Gratefully,

*Mike Mendiburu*

HighPoint President & CEO